

Hours Not Worked Develop Louisville



KPI Owner: Donald Robinson

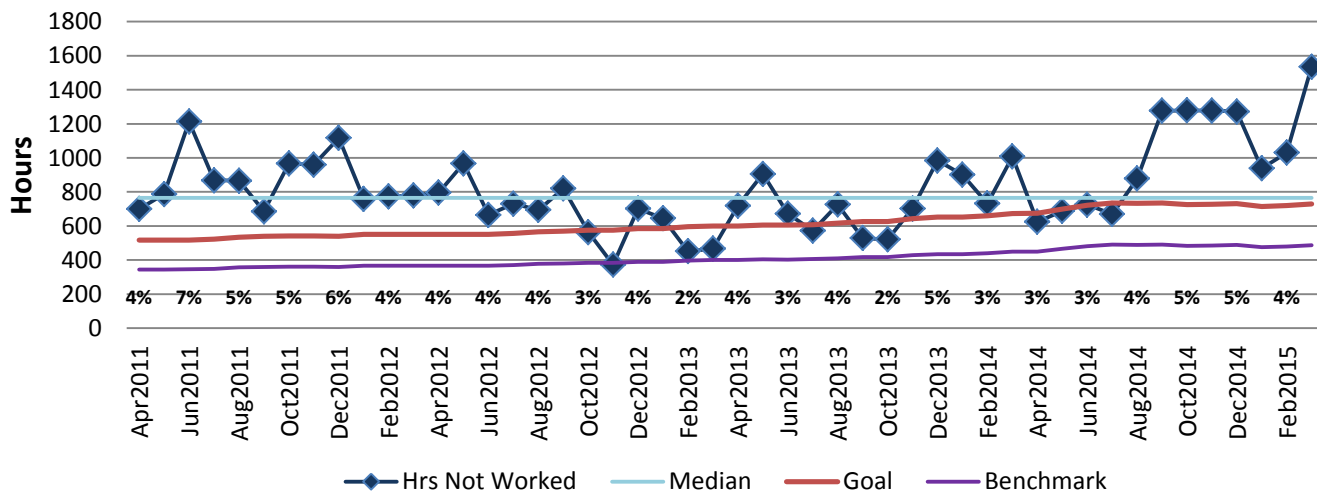
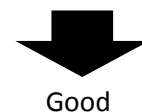
Process: Safety

| Baseline, Goal, & Benchmark | Source Summary | Continuous Improvement Summary |
|---|---|---|
| Baseline: July 2014 to June 2015 Goal: Reduce Hours Not Worked to 3% of total hours earned by FY16 Benchmark: Local Government rate of 2% | Data Source: Payable Time PeopleSoft Goal Source: Scope Summary Benchmark Source: Bureau Labor Statistics | Plan-Do-Check-Act Step 1: Define the problem Measurement Method: Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays), rate calculated by dividing by total standard hours Why Measure: Better understand culture impact on employee attendance Next Improvement Step: Develop Louisville will verify the goal and establish a baseline |

How Are We Doing?

| Apr2014-Mar2015 12 Month Goal | Apr2014-Mar2015 12 Month Actual | | Mar2015 Goal | Mar2015 Actual | |
|----------------------------------|------------------------------------|--|--------------|----------------|--|
| 8648 | 12198 | | 729 | 1536 | |
| Hours | Hours | | Hours | Hours | |

Hours Not Worked



Apr2014-Mar2015 Pareto Analysis

